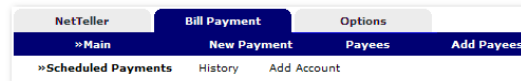


# Bill Pay User Guide

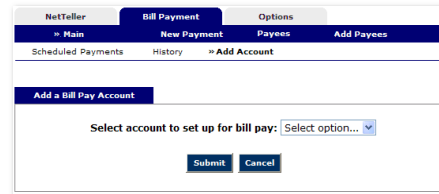
## Account Access

Log in to Internet Banking and select the Bill Pay tab.



The screenshot shows the NetTeller interface with the 'Bill Payment' tab selected. The sub-menu includes 'Main', 'New Payment', 'Payees', and 'Add Payees'. The 'Payees' sub-menu is open, showing 'Scheduled Payments', 'History', and 'Add Account'.

## Adding Accounts



The screenshot shows the 'Add a Bill Pay Account' form. It has a dropdown menu labeled 'Select account to set up for bill pay:' with a 'Select option...' dropdown arrow. Below the dropdown are 'Submit' and 'Cancel' buttons.

Select **Add Account** from the Bill Pay sub-menu, choose the account you want to add to bill pay and click **Submit**. You must review and agree to the terms for bill pay to set up the account.

## Payees

There are two types of Payees – **Company** and **Individual**.

**Company** payees receive their payments electronically, while **Individual** payees receive their payments in the form of a check.

## Payment Funding

Funds for payments made to Electronic (Company) payees will debit your account on the payment date.

Funds for payments made to Check (Individual) payees will debit your account when the check clears.

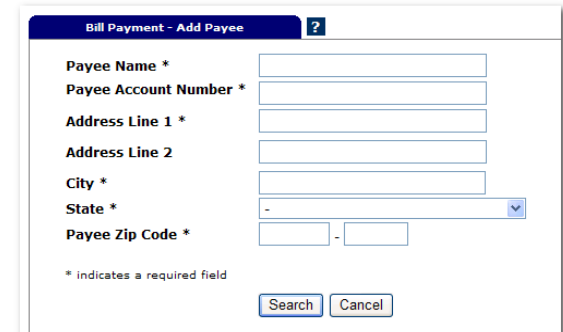
## Adding Electronic Payees

Select **Add Payee > Pay a Company** to add a new electronic payee.



The screenshot shows the NetTeller interface with the 'Bill Payment' tab selected. The sub-menu includes 'Main', 'Add Payment', 'Payees', and 'Add Payee'. The 'Payees' sub-menu is open, showing 'Pay a Company' and 'Pay an Individual'.

Fill in the payee fields and click Search. If the Company you entered is available as an Electronic Payee a link with Payee Type Electronic displays.



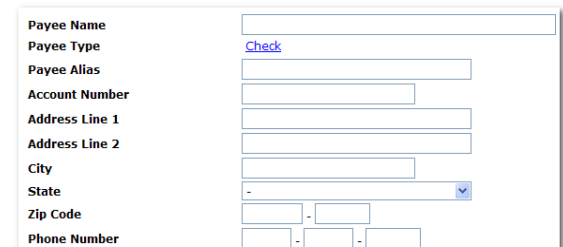
The screenshot shows the 'Bill Payment - Add Payee' form. It has fields for 'Payee Name \*', 'Payee Account Number \*', 'Address Line 1 \*', 'Address Line 2', 'City \*', 'State \*', and 'Payee Zip Code \*'. There are 'Search' and 'Cancel' buttons at the bottom. A note at the bottom says '\* indicates a required field'.

If the payee is not available as electronic, select the Add Check Payee button at the bottom of the page.

Add Check Payee

## Adding Check Payees

To add a payee without searching for available electronic payees, select **Add Payee > Pay an Individual**.



The screenshot shows the 'Add Check Payee' form. It has fields for 'Payee Name', 'Payee Type' (with a dropdown set to 'Check'), 'Payee Alias', 'Account Number', 'Address Line 1', 'Address Line 2', 'City', 'State', 'Zip Code', and 'Phone Number'.

**CITY STATE  
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## Adding Payments

Payments can be added in one of two ways:  
**Quick Payment** and **Recurring Payment**

### Quick Payment

Quick Payment allows you to add up to 10 one-time payments on the same screen.

- CABLE       CAR LOAN       CELL PHONE  
 CREDIT CARD       GYM MEMBERSHIP       LAWN SERVICE  
 MORTGAGE COMPANY

Payee:	Amount:	Pay On:	Pay From:	Memo:
CELL PHONE		04/22/2008	Checking	
MORTGAGE COMPANY		04/22/2008	Checking	

### Add Payment

Use Add Payment for payments that happen on a regularly scheduled basis.

Pay from account:    
Payee:    
Amount:    
Memo:    
Alert when payment is processed:    
Frequency:    
Payment Date:    
Payment Description:

## Viewing History

Select **Main > History** under the Bill Payment Tab.

Payees:    
From:    
To:    
Begin Amount: \$    
End Amount: \$    
Sort By:    
Then By:    
Then By:    
Sort Order:  Ascending  Descending

Bill Payment history is available for 19 months.

## Editing Your Information

Change **Personal, Account, and Display** Settings.

Set up **Alerts**.

Accounts      Options      Alerts  
Personal      Account      Display      Alerts

### Personal

Update E-Mail Address

Update ID\*

\*create an ID to use instead of 12-digit ID

Change PIN/Password

### Account

Change Account Pseudo Names (nicknames).

Edit order in which accounts are displayed.

### Display

Edit Number of Accounts displayed per page.

Edit no. of transactions displayed by default.

### Alerts

#### Event Alerts

Incoming Direct Deposits  
Funds Transfer Information  
Statement Notifications

#### Balance Alerts

Notification of Account Balances

#### Item Alerts

Notification of Cleared Checks

#### Personal Alerts

Alerts delivered on chosen date.



## Security

One of the first times you access your accounts online, we'll ask you to choose and answer three (3) **Personal Verification Questions**.

During future online sessions, we'll ask you some of these questions if we feel there is a possibility that someone other than you is attempting to access your information.

Please choose answers that you will remember. Incorrectly answering questions can lead to your account access being disabled.

### Security Reminders

We will NEVER email you for your personal information. Any email claiming to be the bank requesting personal information such as Social Security Numbers, IDs, or Passwords should not be trusted or opened.

Do not write your password down.

Use a different password to access your online accounts than ones you use for other applications.

Always exit your online banking session before leaving your computer.



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